

Privacy Notice

PlatinumGames knows that privacy is important to you. This Privacy Notice describes how PlatinumGames Inc. (“Platinum”, “we”, “us” or “our”) as the controller and with registered office at Umeda Sky Building Tower West 8F 1-1-30 Oyodonaka, Kita-ku Osaka, 531-6108 Japan, collects, uses disclosed, stores, process and protects your information when you contact our customer support.

1. YOUR INFORMATION

We collect personal data and other information that you provide to our customer support and anytime you are in contact with us. The types of information we collect include: **Registration information** that you provide via customer support form, including your e-mail address, country of residence, and other contact details you provide.

Correspondence you send directly to us and that we send to you;

Any other information you choose to provide directly to us.

2. PROCESS OF INFORMATION

We process the collected information in order to:

- Contact you to answer your inquiries or forward any requested information;

If you are located in a country of the European Union, the legal basis for the processing pursuant to this Section 3 is Art. 6 para. 1 (b) and (c) General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 - “GDPR”).

3. DISCLOSURE OF INFORMATION

Legal and business purposes. We may disclose your information in order to comply with legal process, to respond to claims or inquiries, or to protect the rights, property or personal safety of Platinum, our users, or the public. Your information may also be disclosed as part of any sale or transfer of company assets, if legally permitted.

Third Party Data Processors. In compliance with applicable data protection requirements, we may share information with third party data processors

acting on our behalf that either provide us with services in connection with reward.

If you are located in a country of the European Union, where such third party processors are located outside the European Union respectively the European Economic Area, such third party processors are either located in a third country where the European Commission has decided that this country ensures an adequate level or appropriate safeguards for an adequate level of data protection are provided for by standard data protection clauses that have been adopted by the European Commission and that have been entered into between Platinum and the third party data processor.

4. SECURITY

Platinum uses appropriate technical, administrative and organizational measures to protect your information from loss, theft, misuse, and unauthorized access, disclosure, alteration and destruction. You should understand that no data storage system or transmission of data over the Internet or any other public network can be guaranteed to be 100% secure.

5. STORAGE TIME

We will only store your information as long as necessary to fulfill the purposes for which the information is collected and processed or - where the applicable law provides for longer storage and retention period - for the storage and retention period required by law. After that your personal data will be deleted.

6. YOUR RIGHTS UNDER GDPR

If you are located in a country of the European Union, you may have the following rights under European data protection law, respectively under the GDPR:

The right to request access to personal data stored by us;

The right to request rectification or erasure of your personal data or restriction of processing concerning your personal data.

The right to withdraw any consent you have given at any time, without affecting the lawfulness of processing based on consent before its withdrawal;

The right to data portability;

The right to object to the processing of your personal data.

You also have the right to lodge a complaint with a data protection supervisory authority located in the European Union.

7. PlatinumGame's Personal Information Protection Manager:

PlatinumGames Inc. Attn: Personal Information Protection Manager, Umeda Sky Building Tower West 8F 1-1-30 Oyodonaka, Kita-ku Osaka, 531-6108
Japan
pg_dpow@platinumgames.co.jp